



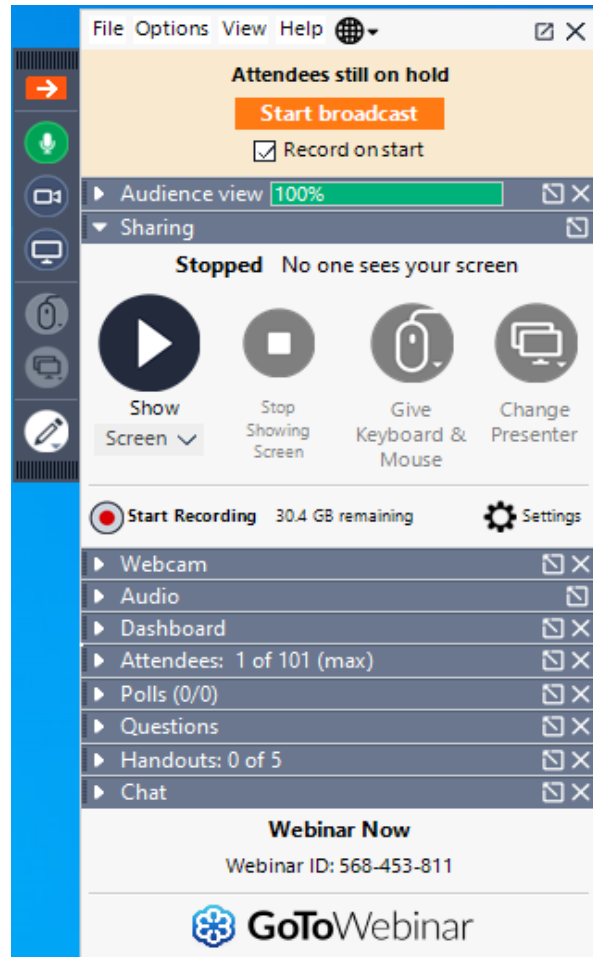
Welcome Orientation for Newcomers

Office for Refugees, Archdiocese of Toronto (ORAT)
in collaboration with
Catholic Crosscultural Services (CCS)



ORAT
Office for Refugees
Archdiocese of Toronto

Housekeeping: Control Panel



Housekeeping: How to Ask a Question

- For the duration of the webinar all participants will be muted;
- At the end of the webinar, you will have the chance to ask your questions. You have two options:
 1. You can raise your hand by clicking on the icon on the Webinar panel (see Figure .1). Once you are unmuted by the presenter, unmute yourself, then ask your question; or
 2. You can write your question in the “Questions Section” (see Figure 2). The presenter will then be able to see your question and respond to it.

Figure 1

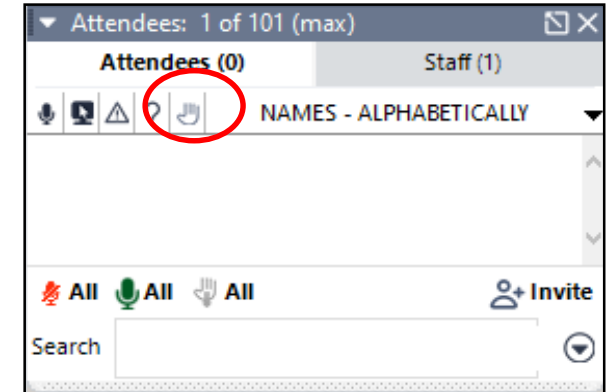
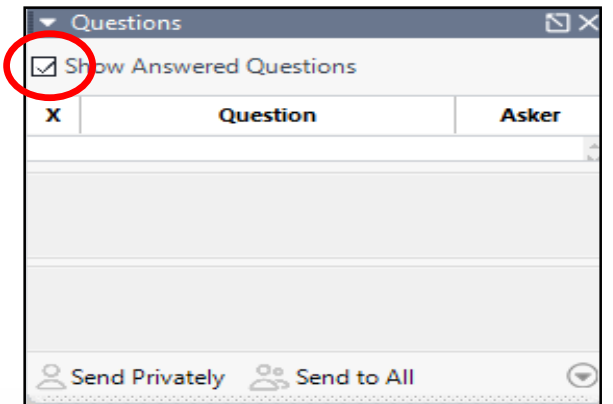


Figure 2



Housekeeping: Downloading handouts

During the webinar, attendees will be provided with the following handouts (See Figure 3):

1. Newcomer Info Fillable PDF
2. Welcome to Canada

You are encouraged to download these documents by opening and saving them to your computer.

Figure 3



Agenda

1. About ORAT
2. Source of Financial Support
3. Newcomer Rights and Responsibilities
4. Traveling Outside of Canada
5. Sponsor Support
6. Conflict
7. Important Documents



About the Office for Refugees, Archdiocese of Toronto (ORAT)

About ORAT

- ORAT is a department of the Roman Catholic Archdiocese of Toronto.
- We are not an NGO or government agency.

ORAT Funding

- How ORAT is funded?
 - Roman Catholic Archdiocese of Toronto
 - ShareLife agency
 - Donor support
 - No government funding



Where is your financial support coming from?

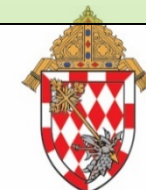
Family Linked Case

Your support comes from your sponsor, and/or other family members, and/or friends.

Non-Family Linked Case

Your support comes from the Catholic Church, through monies that have been donated from parishioners, or from community groups that have donated monies in support of your settlement

Funds for your settlement are not coming from the government or from other sources





Newcomer Rights

Permanent Resident

- Fully protected by the Canadian Charter of Rights and Freedoms.

Restrictions: PR are unable to...

- Vote or run for political office;
- Apply for certain government jobs that require a high-level security clearance; and
- Obtain a Canadian passport

Settlement Support

- Your sponsor has committed to providing you with financial and settlement support



Newcomer Responsibilities

Integration: Take active steps towards integration to Canadian life

- Language Training;
- Employment Counselling; and
- Securing Employment.

Abide by the law & customs and traditions of the society

- Democratic system
- Freedom of religion
- Equality of women & gender roles
- Family dispute and treatment of children
- Sexual orientation

Committing serious offence and disobeying the law can lead to deportation





Traveling Outside of Canada

- Newcomers can travel outside of Canada but should not return to their country of origin or their country of asylum.
- Travel documents have to be completed before traveling. (e.g. visas).
- Make sure you have Permanent Resident Card (PR Card) before traveling.



What you should expect from your sponsor

Housing	<ul style="list-style-type: none">• Temporary• Permanent	Education	<ul style="list-style-type: none">• Language classes• School enrolment
Orientation	<ul style="list-style-type: none">• Banking, public transportation, shopping, explaining the laws	Employment	<ul style="list-style-type: none">• Job search services
Health Care	<ul style="list-style-type: none">• OHIP, IFH• Doctor, dentist & other health services	Settlement Services	<ul style="list-style-type: none">• Needs & Language Assessment
Key Documents & Services	<ul style="list-style-type: none">• SIN• CCB, ODSP	Other	<ul style="list-style-type: none">• Interpretation



CCS
Catholic Crosscultural Services

Monica Zheng
Settlement Services Manager
416-266-7200, Ext. 4209
mzheng@ccscan.ca

Ghazal Amiri
Settlement Worker
416-757-7010, Ext. 2216
amiri@ccscan.ca

1



ORAT
Office for Refugees
Archdiocese of Toronto

Settlement Services Connection

- Connecting the refugees with a local Settlement agency that can assist sponsors with fulfilling their settlement responsibilities and help newcomers to meet their settlement and integration needs is very important.
- CCS – Catholic Crosscultural Services is a national non-profit organization, based in the GTA (Greater Toronto area). CCS aims to empower immigrants and refugees of all religious, ethnicities, countries or origin, or political affiliation to develop the skills and acquire the necessary knowledge to settle, integrate, and succeed in Canada

Who We Are

- Founded in 1954, Catholic Crosscultural Services provides services that assist in the settlement and integration of immigrants and refugees.
- We provide assistance at no cost to all newcomers regardless of race, religion, country of origin or immigration status
- Our offices are located in Toronto, Mississauga, and Brampton

www.ccscan.ca



ORAT
Office for Refugees
Archdiocese of Toronto

Languages

- We proudly offer our clients services in over 30 different languages:
- Amharic, Arabic, Armenian, Azeri, Cantonese, Croatian, Dari, English, Farsi, French, Gujarati, Hindi, Italian, Korean, Malayalam, Mandarin, Marathi, Nepali, Pashto, Polish, Portuguese, Punjabi, Romanian, Russian, Serbian, Sindhi, Sinhala, Spanish, Tagalog, Tamil, Tigrinya, Turkish, Ukrainian, Urdu



What We Offer

- Settlement services
- English language classes
- Information sessions and workshops
- Employment services
- Support services for women
- Training and support to groups sponsoring refugees
- Newcomer mental health
- Connections to community resources



Settlement Services Includes:

- Information and orientation to temporary and permanent housing, health care, employment, family doctor and dentist, school, daycare and language training.
- Referral to community programs and access to services for your family
- Applications for Social Insurance Number, health card, Ontario photo card and Child Tax Benefit
- Applying for child tax benefit
- Develop and review settlement action plan, follow ups after initial meeting
Settlement Worker to address further needs

Do not feel overwhelmed, CCS is here to help you with your settlement process.



Financial support

Sponsor

- Sponsors are responsible to provide financial support for newcomers during their first year or until the newcomer becomes self-sufficient;
- Newcomers are not required to pay back their co-sponsors, Constituent Groups, relatives or the Office for Refugees
- The total sponsorship cost may be reduced through the donation of in-kind support, which may include: lodging; furniture; and/or clothing.

Government Programs

- Canada Child Benefit (CCB)
- Ontario Disability Support Program (ODSP)

Newcomer

- Personal Assets
- Employment Income

Social assistance cannot be obtained in the first year of sponsorship



Personal Asset Exemption

Financial Requirements

- Personal assets are things that persons own before arriving in Canada, or have in their possession when they arrive to Canada.
- Refugees receiving financial support are expected to submit the [Declaration of Funds and Assets on Arrival](#) as this may impact the level of financial support that is to be provided. The form can be found at www.orat.ca

Best Practice (in collaboration with your sponsors)

1. Assess the value of assets
2. Voluntarily sign the [Declaration of Funds and Assets](#);
3. Calculate the exemption based on you family size;
4. Apply any excess assets towards newcomer expenses, offsetting the cost of sponsorship.

Family Composition	Personal Asset Exemption (CAD)
Single person	\$5,000
Couple	\$7,500
Single plus one dependant	\$7,500
Each additional dependant	\$2,500

Example: The personal asset exemption for a family of 4 (mother father and 2 children) is \$12,500.



Earned Net Income

- Newcomers are permitted to earn up to 50% of their monthly basic RAP rate without incurring any reduction in the level of financial support from the sponsor in that month. Once the 50% of monthly RAP threshold is reached, sponsors may deduct dollar for dollar from their monthly support the amount of net income that exceeds 50% of monthly RAP.

Family Size	Monthly RAP	50% of Monthly RAP	
1	\$750	\$375	
Scenario	Earned Income	Reduction in Sponsor Support	Monthly Support from Sponsor
Earning up to 50% of RAP	\$375	\$0	\$750
Earnings exceeds 50% of RAP	\$500	\$125	\$625

Best Practice (in collaboration with your sponsors)

1. Calculate the net monthly income for all eligible family members;
2. Voluntarily share your pay slips with your sponsors;
3. Cosponsor to adjust monthly support.

Exception: Where the employment income is earned by a refugee who is attending secondary school on a full-time basis, the income is not to be included in the total of the family earnings.

Conflict Resolution

Step 1

- Discuss conflicts initially with your Cosponsor and/or CG.

Step 2

- If not resolved, inform ORAT by:
 - Email at oratoutreach@archtoronto.org;
 - Phone at (416) 934-3400 x804

Step 3

- ORAT will investigate and work to resolve any issues. ORAT may require supporting document from involved parties.



Important Documents in Canada

- Confirmation of Permanent Residency
- Permanent Residency Card
- Social Insurance Number (S.I.N.)
- Ontario Health Insurance Plan (OHIP Card)
- Interim Federal Health Insurance (IFH)
 - Medavie Blue Cross
 - www.cic.gc.ca/ifhp
- Travel Loan
- Driver's Licence
- Library card



Landing Paper (Sample)

- The landing paper is one of the most important documents that refugees obtain upon their arrival at the airport.
- It is as important as a birth certificate!

CONFIRMATION OF PERMANENT RESIDENCE

Family name: _____
 Given name(s): _____
 Date of birth: _____ UCI: _____
 Sex: _____
 Citizenship: _____ App. no.: _____
 Document no.: _____

PERSONAL DETAILS - PA

Marital status: _____ Place of birth: _____ OOB: _____
 Height (cm): _____ Eye color: _____ COR: _____
 Last entry at: _____ Last entry date: _____ Orig. entry date: _____
 Became P.R. at: _____ Became P.R. on: _____ Undertaking (nos): _____
 Travel doc. no.: XXXXXXXXXXXXXXXX Expiry date: _____
 Country of issue: CANADA

APPLICATION DETAILS

Issued at: _____ Issued date: _____ Valid to: _____
 Category: _____ Prov. of dest.: _____ City of dest.: _____
 Special program: _____ Trans. loan no.: _____ Flight no.: _____
 CSQ no.: _____ ESOC no.: _____ PNC: _____
 Conditions: _____
 Charged/convicted of a crime or offence in any country, refused admission to Canada or required to leave Canada? _____

MEDICAL DETAILS

IME no.: _____ Surveillance code: _____ Valid to: 2015/01/29

SPONSOR INFORMATION


UCI: _____ Name: Roman Catholic Episcopal Corporation for the Diocese of Toronto in Cana
 DOB: _____ Relationship: _____
 Address: A-371 Old Kingston Road, Scarborough ON, M1C 3Y2

DEPENDANTS INFORMATION

Have you any dependants other than those listed below? _____

REMARKS

Immigration Officer: _____ Date (YYYYMMDD): _____
 I hereby certify that the above statements are true and correct and that I fully understand the conditions imposed.
 TOMASIAN _____ Date (YYYYMMDD): _____
 HARCOUT MINAS HAO

HM 999 (01-2015) CLIENT COPY 

Permanent Resident Card (Sample)

Key Documents
in Canada

- The Permanent Resident (PR) card is proof of your a legal status in Canada.



Ontario Health Insurance Plan (OHIP) (Sample)

Key Documents
in Canada

- You will be asked to show your valid health card each time you visit a doctor, hospital, or health care clinic.
- For more information about OHIP, please visit:
<https://www.ontario.ca/page/what-ohip-covers>



Interim Federal Health Certificate (IFH) (Sample)

- IFH is a program that provides limited, temporary coverage of health-care benefits to landed refugees (newcomers);
- It does not replace OHIP;
- Detailed information about IFH coverage is available on www.cic.cg.ca/ifhp.

INTERIM FEDERAL HEALTH CERTIFICATE OF ELIGIBILITY

Family name: _____
 Given name: _____
 Date of birth: _____
 Sex: _____
 Citizenship: _____
 Application no: _____

I, the undersigned:

- certify that I require coverage under the IFH program and hereby accept responsibility of any charges for the temporary period of 11 months which may be incurred under the program;
- understand that I am not eligible for the coverage under the program and accept responsibility for any charges incurred;
- understand that my personal information will be shared with CIC, IRAP, and other government institutions for the administration of the IFH and that personal information may be shared with other government institutions for the administration of the IFH and that personal information may be shared with other government institutions for the administration of the IFH and that personal information may be shared with other government institutions for the administration of the IFH.

I understand that my personal information will be shared with CIC, IRAP, and other government institutions for the administration of the IFH and that personal information may be shared with other government institutions for the administration of the IFH and that personal information may be shared with other government institutions for the administration of the IFH.

Signature: _____
 Date: _____

Canada

Social Insurance Number (SIN)

- The Social Insurance Number (SIN) is a nine-digit number that you need in order to work in Canada, and is required to access government programs and benefits.
- The most common uses of your SIN are:
 - For employment;
 - For income tax filings;
 - For financial institutions (e.g., banks, credit unions);
 - To obtain Child Tax Benefits (CCB); and
 - To obtain Canada Student Loans.



Other key documents

- **Driver's Licence**
 - Ontario has a graduated driver's license process
- **Public Library Card**
 - Free membership at public libraries





Recent changes to Travel Loan

- Repayment begins 1 year after arrival in Canada.
- New loans are interest free.
- The repayment period has been extended by 2 years.

Questions?

- Toll free: 1-800-667-7301 Fax: 819-934-3884
- Email: collection@cic.gc.ca
- Mailing address: 365 Laurier Avenue West, Ottawa Ontario, K1A 1L1

Sponsoring groups are not responsible for covering the cost of the refugee's Immigration Loan

Emergency & Fraud

Emergency

- In case of emergency, you can call 911 to access:
 - Fire;
 - Medical emergency;
 - Police emergency;
- It can also be used when witnessing violence or criminal acts

Fraud

- Be aware of fraud
 - If you suspect that you are a victim of fraud, report this incident to the Canadian Anti-Fraud Centre.
 - Toll Free: 1 (888) 495-8501



Inquiries

Welcome to Canada and we wish you all the best!

If you have any further questions, you can reach ORAT at:

oratoutreach@archtoronto.org

(416) 934-3400 x804



ORAT
Office for Refugees
Archdiocese of Toronto